

# Frequently Asked Questions (FAQ) About FLVS in Palm Beach

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## **Is the program accredited by a recognized regional accrediting agency?**

Yes. The School District of Palm Beach County, Florida is accredited by the Southern Association of Colleges and Schools Council on Accreditation and School Improvement (<http://www.sacscasi.org/>) and AdvancED (<http://www.advanc-ed.org>).

## **Are the teachers certified?**

All of our online teachers are Florida certified and meet Highly Qualified requirements.

## **How will the students “meet” with their teachers?**

Our program requires and encourages frequent communication between the students and their teachers. Students will be able to call and email their teachers as often as needed. There is a welcome call, a monthly call and frequent electronic communications for each course. Parents are provided with a parental account for each student, to monitor progress and to communicate with teachers.

## **Are students allowed to accelerate through the courses?**

Courses are usually 16-18 weeks in duration, for each half credit. During the initial instructor welcome call, parents and students will have the opportunity to determine the academic pacing most appropriate to that student. Students can work through the content at their own pace, allowing them to accelerate when possible.

## **How is assessment handled in the course? Is it all online?**

Coursework submissions are done online, as are exams. Before each exam, the instructor will conduct an oral assessment of the student's readiness for the exam. At times, we may request that an exam be proctored taken at a designate school building site.

**Are you approved by NCAA?** Yes. As a public school, all of our credits are accepted.

## **How much do your courses cost?**

Palm Beach Virtual's FLVS courses are free to Palm Beach County student residents.

## **Do I need to purchase textbooks?**

All course materials are provided online. Should a particular course need any special text or material, we will provide it. Materials are sent to the students, but the parent/guardian is responsible for returning it to back to the school once the course has been completed.

## **How do I know what courses to take?**

Visit our website at [www.palmbeachvirtual.org](http://www.palmbeachvirtual.org) or call our offices at (561) 640-1100.

## **When do courses begin?**

- Our full time students follow a traditional school calendar.
- Part time student start dates are flexible. When you register, you can select your preferred start month. We will try to place you during the month you requested. As each student is assigned to class, s/he will receive a welcome call by the teacher. Once the welcome call is complete, the student can begin working in the course.

**May my child participate in public school sports, band, etc?** Yes, if you are registered as a full time virtual student with Palm Beach Virtual FLVS, Palm Beach Virtual Connections Academy, Palm Beach Virtual Florida Virtual Academy, or if you are a registered home schooled student in our school district.

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### **How do we sign up for Palm Beach Virtual FLVS if my child is currently taking courses in FLVS?**

Contact Janel Grout, our Guidance Specialist at (561) 640-1106. She will ensure a smooth transition.

### **Can students receive a high school diploma through Palm Beach Virtual?**

Yes, students can earn a high school diploma upon successful completion of registration and graduation requirements.

**Do students automatically get an official transcript sent to them?** Official final grade reports are sent out electronically. What makes a transcript official is when it's sent directly to the school requesting it. The receiving institutions usually request only they can open such documents. Students can print Unofficial Transcripts via their FLVS account.

For further information contact:

Juliana Davis, FLVS Franchise Specialist at (561) 640-1107  
or Janel Grout, Guidance Specialist at (561) 640-1106